DDN Interior Supply Quartz Care and Maintenance

Routine Cleaning

Soap and Water Isopropyl Alcohol and Water Mild Dish Soap and Rubbing Alcohol mixed with water are the best solutions for all daily cleaning tasks. They are gentle, and the most effective, as well as costeffective. There is no need to rely on special stone cleaners to do every cleaning job, soap and water works amazingly well!

Cleaning as you go is the best preventative approach to keeping stains and spills at bay. Dried-on spills can still be removed hours after they've happened, but there's no guarantee that you'll be able to completely remove the residue, and some stains may occur depending on the substance.

To Remove Dried On Spills and Stains:

- 1. Gently scrape off dried spill with a plastic knife and remove as much as possible.
- 2. Soak the area with mild detergent and warm water and let sit for up to 10 minutes.
- 3. Vigorously remove left behind spill with a gentle cloth or non-abrasive pad.
- 4. If stain persists, soak the area with cleaner until it comes up up with a towel or non-abrasive pad.
- 5. Dry counters completely.

Deep Cleaning

- 1. Spray the entire countertop with a daily cleaning solution, which can be mild dish soap and water, or rubbing alcohol and water.
- 2. Allow the counters to sit and soak for 10 minutes.
- 3. Wipe down counters with a soft cloth until counters are completely dry.



KEEP AWAY FROM YOUR QUARTZ

Abrasives
Acetone
Ajax Spray/Powder
Alkaline Cleaners
Concentrated Bleach
Dishwasher Rinsing Agents
Drain Cleaners
Nail Polish Removers
Oven Cleaners
Topical Sealers/Polishes
Turpentine

If any of these materials come into contact with your Quartz Counters, please rinse them with water immediately, and clean with your daily cleaner. Darker Quartz colors like Greys and Blacks will take the most visible damage from unsafe materials. Contact your supplier for instruction and assistance on repairing discoloration.

DDN Quartz Care Continued

Thermal Shock

Heat-emitting devices and hot pots, pans and trays should all be kept from your Quartz counters. Trivets and hot pads should be used under all hot items being used on your countertops. Thermal shock occurs when the Quartz counters are exposed to hot surfaces suddenly, or a rapid change of temperature is sustained and prodcues enough thermal expansion energy to crack the counters. The resins used to combine the quartz together reacts above temperatures above 300°F, and will rise to the surfaces, leaving a white mark the size and shape of what was placed on it. It is imperative to protect your counters from fatal abuse with a simple hot pad or trivet. Thermal shock damage is not covered by warranty and is considered abuse.

Outdoor Use

Quartz should not be installed for outdoor use. The UV rays from the sun damage the resins and pigmentation of the quartz, causing it to discolor. The thermal changes in weather can also cause the quartz to warp, crack or split.

DDN Quartz is not covered under warranty if installed outdoors.





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